

FIG. 1



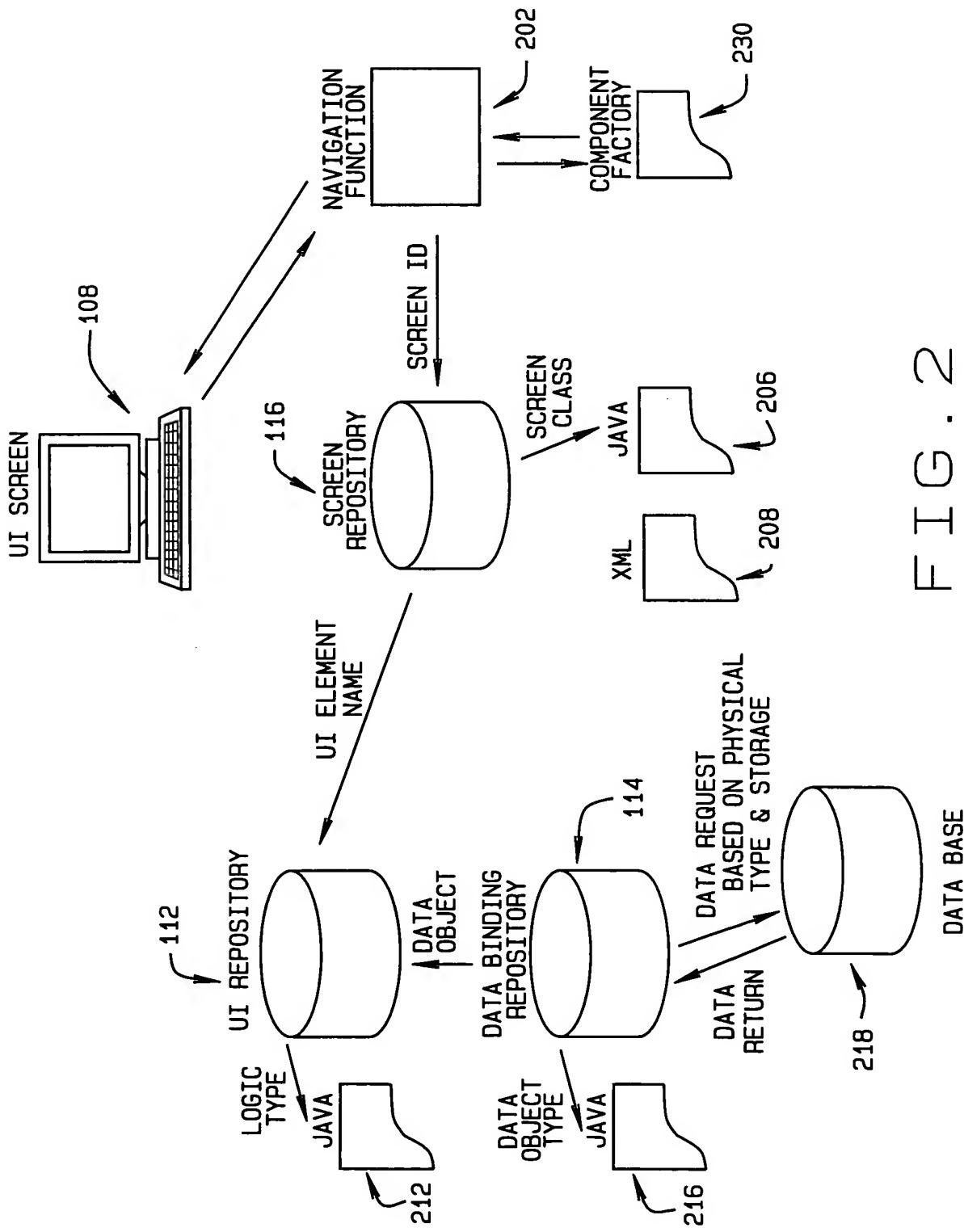


FIG. 2

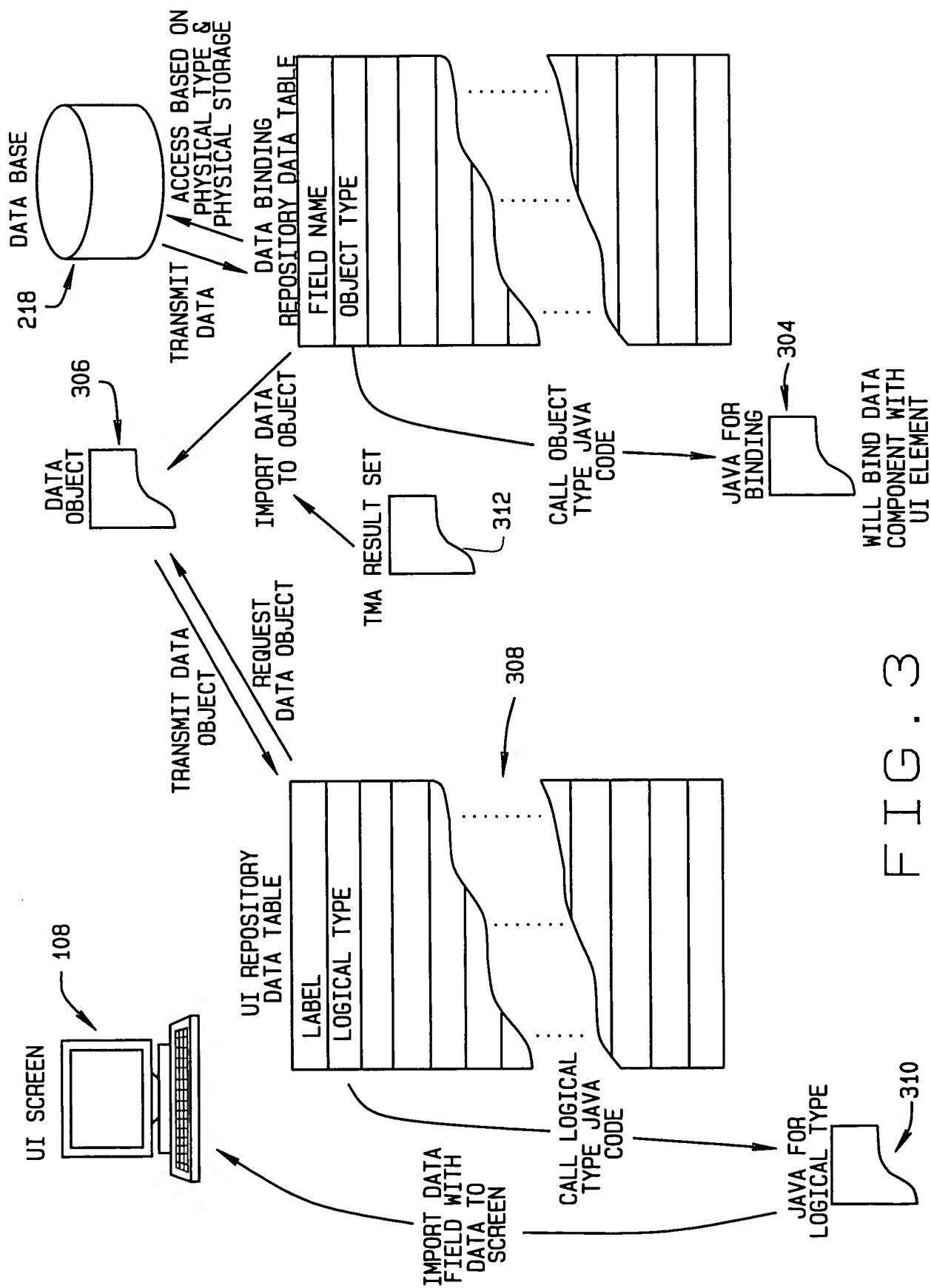


FIG. 3

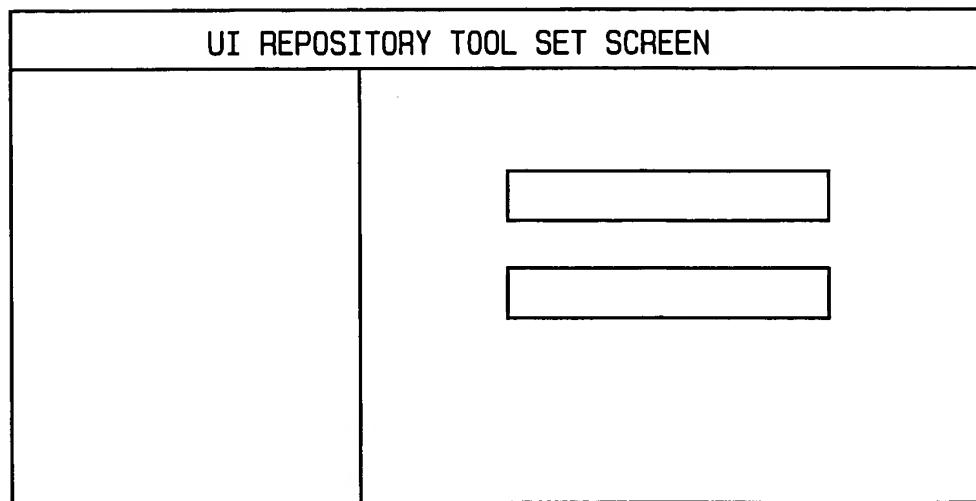


FIG. 3A

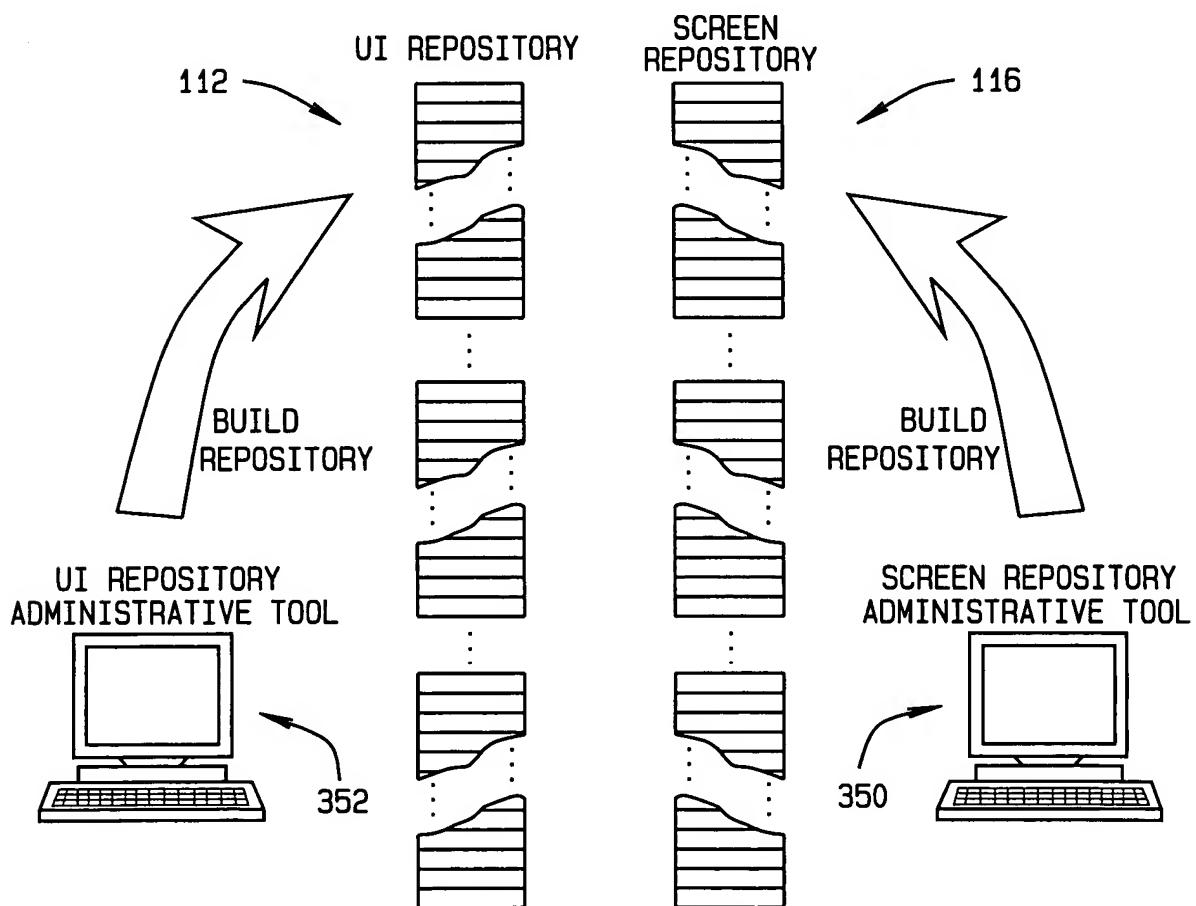


FIG. 3B

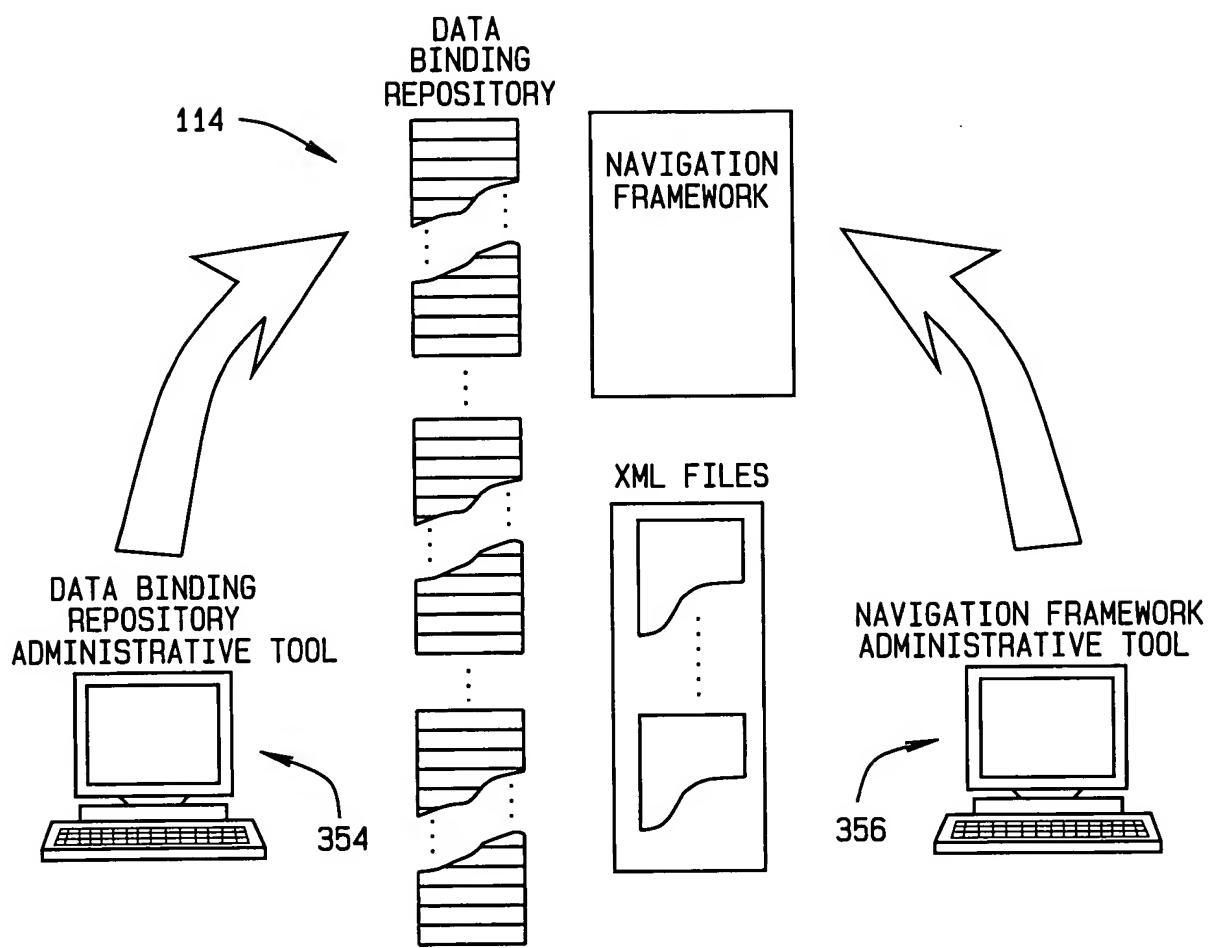


FIG. 3C

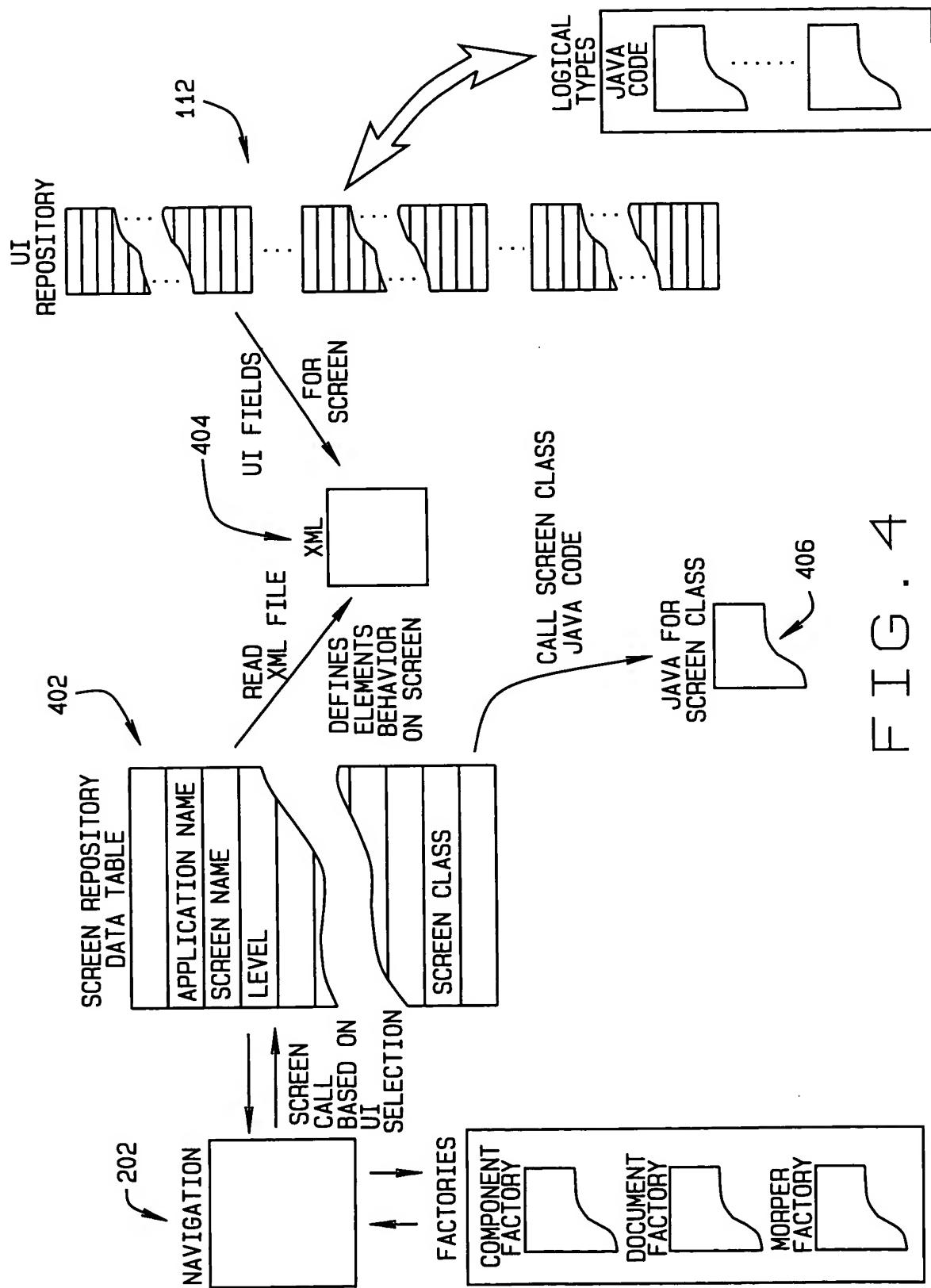


FIG. 4

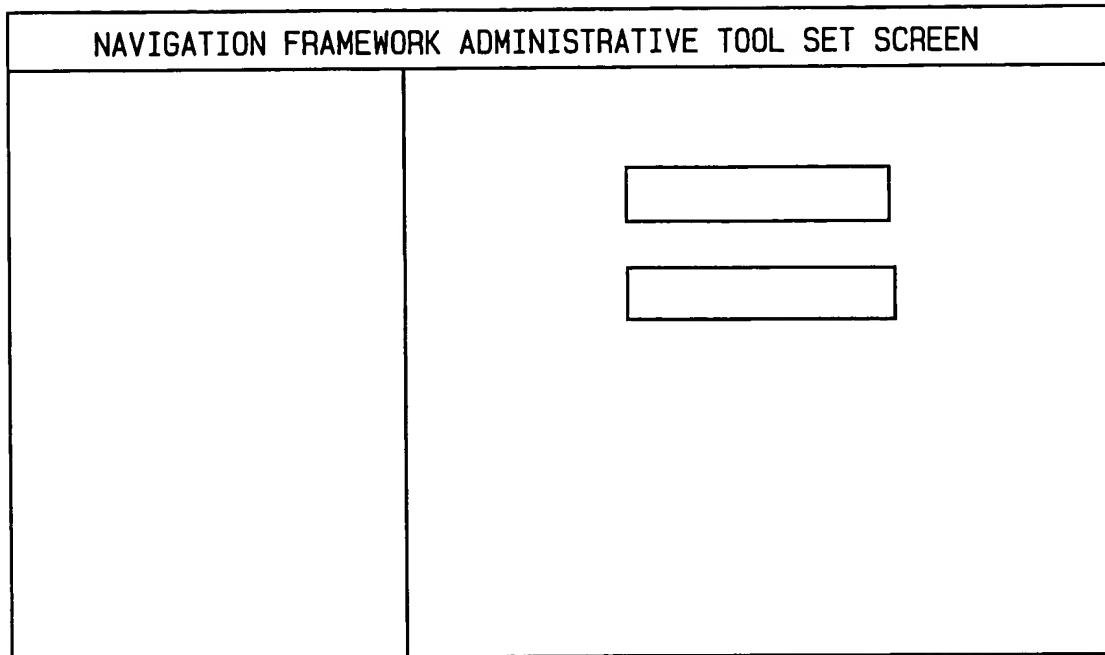


FIG. 4A

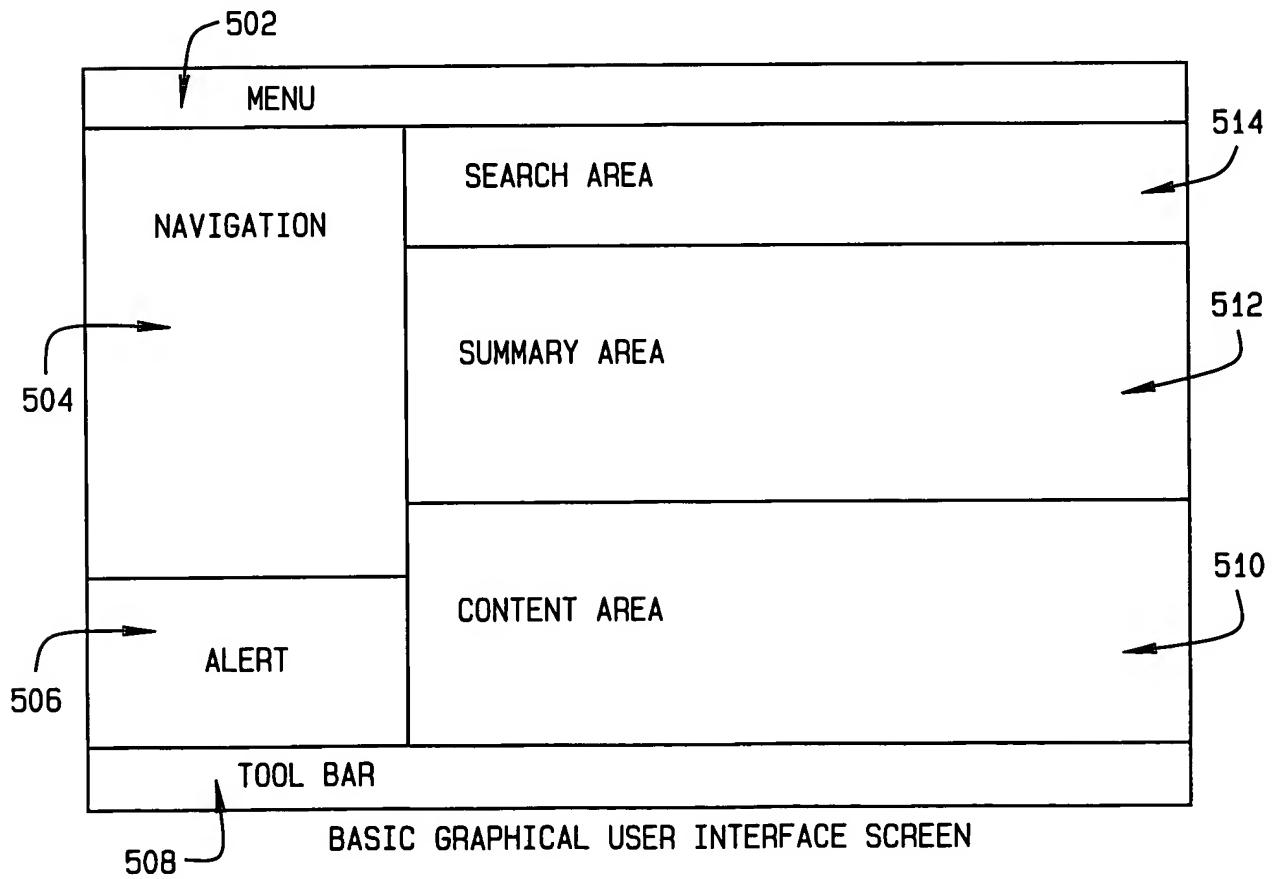


FIG. 5

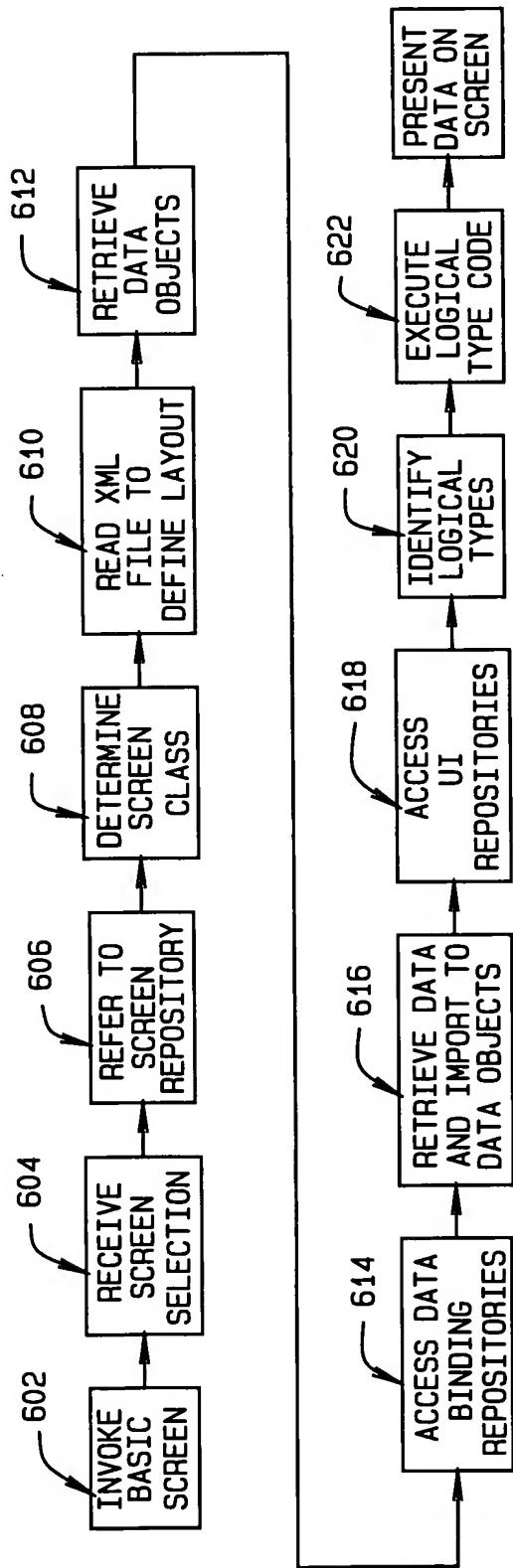


FIG. 6

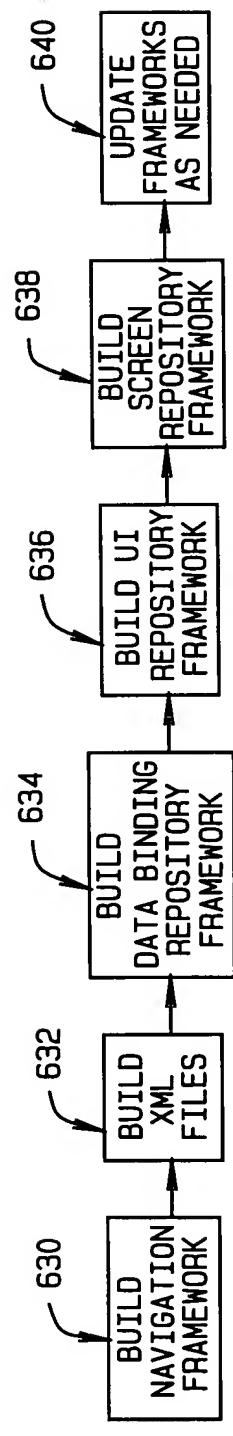


FIG. 6A

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<table border="1"> <tr> <td colspan="2"> FIND <input type="checkbox"/> CUSTOMER MANAGEMENT <input type="checkbox"/> CUSTOMER FINANCIAL ACCOUNT <input type="checkbox"/> AGREEMENTS (4) <input type="checkbox"/> TELEPHONE (2) <input type="checkbox"/> INTERNET (0) <input type="checkbox"/> CATV (1) <input type="checkbox"/> PAGER (0) <input type="checkbox"/> WIRELESS (1) <input type="checkbox"/> OTHER (0) <input type="checkbox"/> SERVICE ORDERS (7) <input type="checkbox"/> PAYMENTS <input type="checkbox"/> ACCOUNTS RECEIVABLE <input type="checkbox"/> ADJUSTMENTS <input type="checkbox"/> CREDITS/COLLECTIONS <input type="checkbox"/> SERVICE ORDERS <input type="checkbox"/> ADMINISTRATION <input type="checkbox"/> REPORTS </td> <td colspan="8"> <input type="checkbox"/> SEARCH TYPE AGREEMENT <input type="checkbox"/> 555555555555 <input type="checkbox"/> TELEPHONE (2) <input type="checkbox"/> ACT <input type="checkbox"/> AGREEMENT <input type="checkbox"/> CLASS OF S <input type="checkbox"/> COMM DT <input type="checkbox"/> DISCONN DT <input type="checkbox"/> VACATION D <input type="checkbox"/> INTER PIC <input type="checkbox"/> INTRA PIC <input type="checkbox"/> SERV BEN <input type="checkbox"/> WIRE MAINT <input type="checkbox"/> CROSS-BILL <table border="1"> <tr> <td>440954</td> <td>7016636511</td> <td>RESIDENCE</td> <td>07/01/1990</td> <td>06/01/2002</td> <td>06/01/2002</td> <td>0288</td> <td>0000</td> <td>PHONE LINE</td> <td>YES</td> <td>COMBINED</td> </tr> <tr> <td>440954</td> <td>7016636512</td> <td>RESIDENCE</td> <td>01/01/1990</td> <td>06/01/2002</td> <td>06/01/2002</td> <td>0288</td> <td>0000</td> <td>FAX LINE</td> <td>YES</td> <td>COMBINED</td> </tr> </table> <input type="checkbox"/> AGREEMENT ID: (701) 683-8511 ACCOUNT: 440956 JOSEPH ABBOT GENERAL TOLL LOCAL DIRECTORY 911 LOCATION TAX EQUIPMENT DEPOSIT PRODUCTS SERVICES I <input type="checkbox"/> SERVICE TYPE <input type="checkbox"/> LOCAL ONLY <input type="checkbox"/> BUSINESS <input type="checkbox"/> RESIDENCE <input type="checkbox"/> SERVICE REMARK: FAX LINE </td> </tr> </table>										FIND <input type="checkbox"/> CUSTOMER MANAGEMENT <input type="checkbox"/> CUSTOMER FINANCIAL ACCOUNT <input type="checkbox"/> AGREEMENTS (4) <input type="checkbox"/> TELEPHONE (2) <input type="checkbox"/> INTERNET (0) <input type="checkbox"/> CATV (1) <input type="checkbox"/> PAGER (0) <input type="checkbox"/> WIRELESS (1) <input type="checkbox"/> OTHER (0) <input type="checkbox"/> SERVICE ORDERS (7) <input type="checkbox"/> PAYMENTS <input type="checkbox"/> ACCOUNTS RECEIVABLE <input type="checkbox"/> ADJUSTMENTS <input type="checkbox"/> CREDITS/COLLECTIONS <input type="checkbox"/> SERVICE ORDERS <input type="checkbox"/> ADMINISTRATION <input type="checkbox"/> REPORTS		<input type="checkbox"/> SEARCH TYPE AGREEMENT <input type="checkbox"/> 555555555555 <input type="checkbox"/> TELEPHONE (2) <input type="checkbox"/> ACT <input type="checkbox"/> AGREEMENT <input type="checkbox"/> CLASS OF S <input type="checkbox"/> COMM DT <input type="checkbox"/> DISCONN DT <input type="checkbox"/> VACATION D <input type="checkbox"/> INTER PIC <input type="checkbox"/> INTRA PIC <input type="checkbox"/> SERV BEN <input type="checkbox"/> WIRE MAINT <input type="checkbox"/> CROSS-BILL <table border="1"> <tr> <td>440954</td> <td>7016636511</td> <td>RESIDENCE</td> <td>07/01/1990</td> <td>06/01/2002</td> <td>06/01/2002</td> <td>0288</td> <td>0000</td> <td>PHONE LINE</td> <td>YES</td> <td>COMBINED</td> </tr> <tr> <td>440954</td> <td>7016636512</td> <td>RESIDENCE</td> <td>01/01/1990</td> <td>06/01/2002</td> <td>06/01/2002</td> <td>0288</td> <td>0000</td> <td>FAX LINE</td> <td>YES</td> <td>COMBINED</td> </tr> </table> <input type="checkbox"/> AGREEMENT ID: (701) 683-8511 ACCOUNT: 440956 JOSEPH ABBOT GENERAL TOLL LOCAL DIRECTORY 911 LOCATION TAX EQUIPMENT DEPOSIT PRODUCTS SERVICES I <input type="checkbox"/> SERVICE TYPE <input type="checkbox"/> LOCAL ONLY <input type="checkbox"/> BUSINESS <input type="checkbox"/> RESIDENCE <input type="checkbox"/> SERVICE REMARK: FAX LINE								440954	7016636511	RESIDENCE	07/01/1990	06/01/2002	06/01/2002	0288	0000	PHONE LINE	YES	COMBINED	440954	7016636512	RESIDENCE	01/01/1990	06/01/2002	06/01/2002	0288	0000	FAX LINE	YES	COMBINED								
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FIG. 7A

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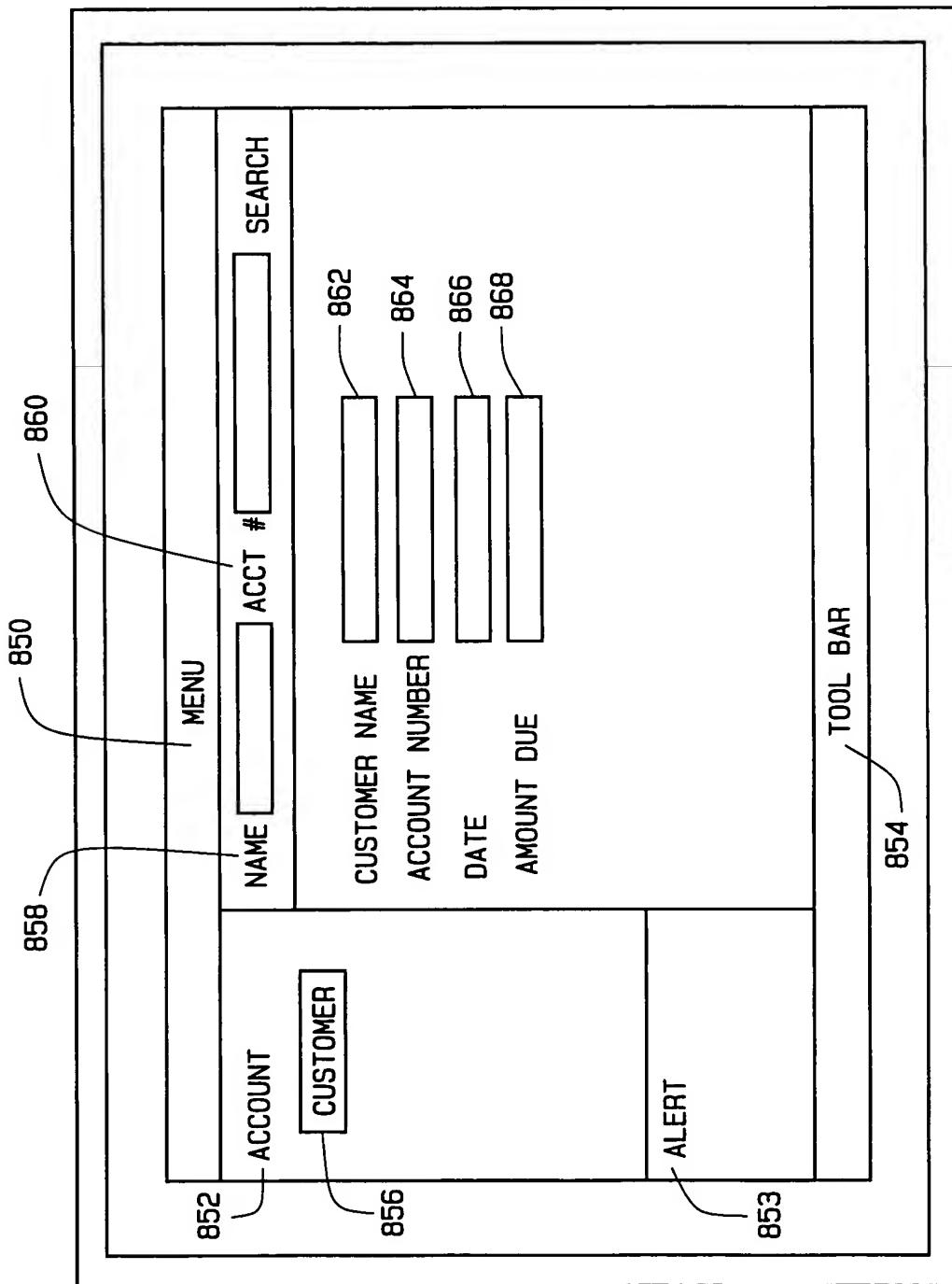


FIG. 8

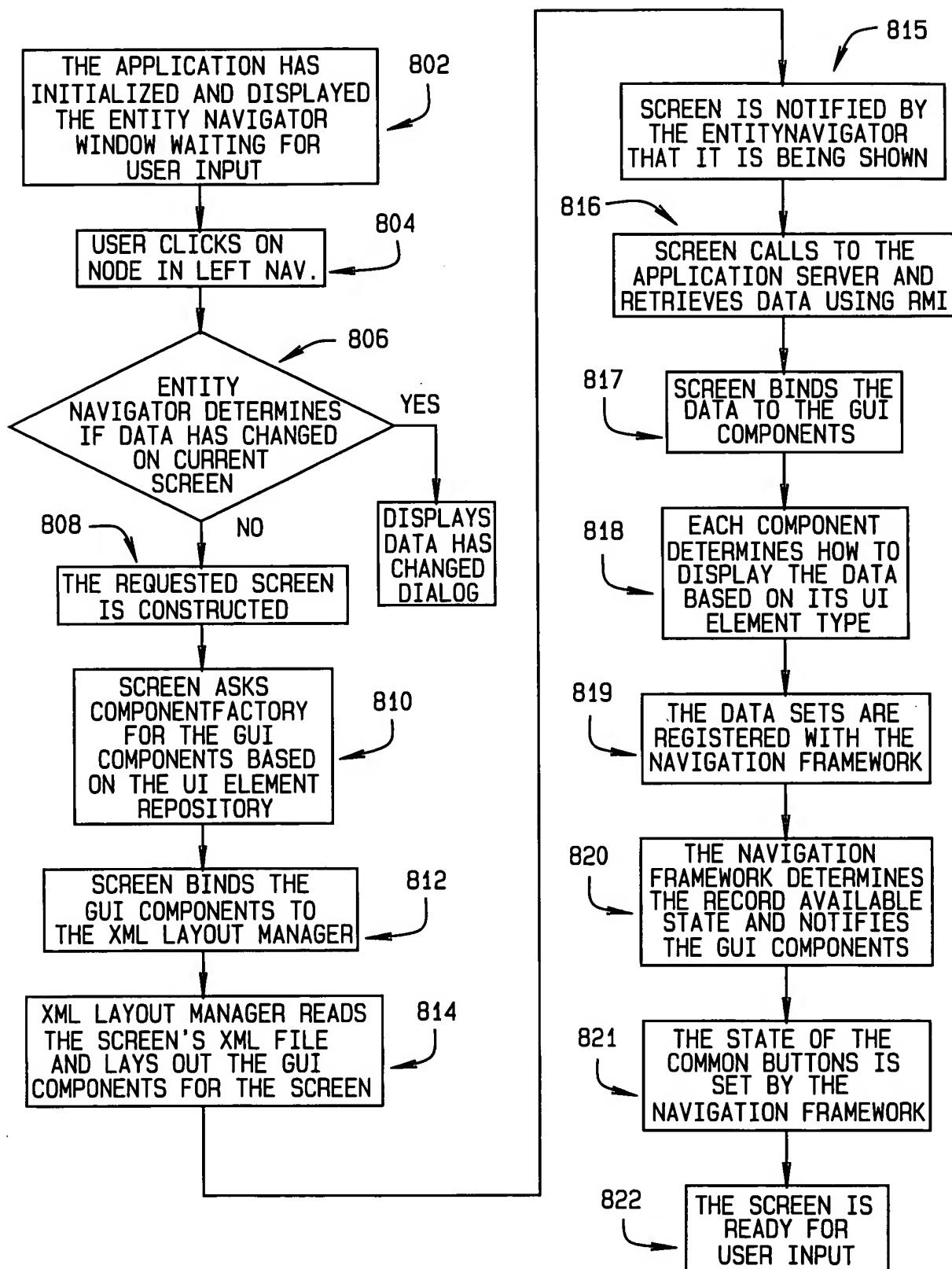


FIG. 8A